

University of California JIRA User Group (JUG)

Hosted by:

UCOP Institutional Research & Academic Planning

8-3-18

Agenda

- Welcome & Introductions
- Demonstration of JIRA usage in UCOP – ITS – Data Services – Carlos Garrido-Ramirez
- Q & A
- Next Meeting

JIRA from an Agile Perspective

Background

- Data Services recently started utilizing Agile methodologies to manage work
- Two different types of workloads within the team
 - Project based
 - Request based
- Two different projects/boards to visualize and manage work
 - SCRUM
 - Kanban

Why JIRA?

- Makes work visible
- Customization
- Easy to Use
- Customization
- Metadata
- Customization

SCRUM Project

Overview:

- Epic Driven and managed through Sprints
- New Issue Type (Spike)
- Workflow Customization (including dependencies)
- Screen Customization
- Field Customization
- Most Useful Reports
- Confluence Integration
- Slack Integration

Next Steps:

- Ensure all Technical Debt is captured in Backlog
- Separate Workflow for Epics
- Determine Team Velocity
- Integration possibilities with IRAP JIRA
- Identify any potential improvements in tool management

Kanban Project

Overview:

- Request Driven and managed through Pull System
- Separate Backlog
- Utilizes some of the structure from the SCRUM project
 - Issue Types
 - Screens
 - Fields
- Workflow Customization (including dependencies)

Next Steps:

- Ensure all items are captured
- Understand best reports to monitor
- Identify any potential improvements in workflow and/or tool management





Next Meeting – 10/5/2018